

Getting Started Guide

Preparing for Your 2013 Medicare Enrollment



GENERAL BOARD OF PENSION AND HEALTH BENEFITS
OF THE UNITED METHODIST CHURCH

Caring For Those Who Serve

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<First Name> <Last Name>
<Address Line 1>
<Address Line 2>
<City>, <State> <ZIP CODE>

Dear Retiree,

Greetings from Extend Health! You should have recently received an announcement from your annual conference or participating employee group and the General Board of Pension and Health Benefits of The United Methodist Church on changes to your health care coverage and the decisions you will need to make for 2013. Your former employer has selected Extend Health to help you select your new coverage. We understand that these decisions are important, but can be confusing. It's our job to make this process easier.

The enclosed *Getting Started Guide* explains how to prepare for the enrollment season. Please review it carefully and follow the instructions provided to ensure an accurate, efficient enrollment at a time convenient for you.

What Happens Next?

Between October 8, 2012 and October 18, 2012 Extend Health will mail an *Enrollment Guide* explaining how to evaluate coverage options, how to complete your enrollment call, and what to expect after enrollment.

Approximately four to six weeks after enrolling in your chosen plan(s), you will receive information directly from your new insurance carrier. Then and throughout the year Extend Health remains available to answer your questions.

Contact Extend Health at any time with questions via our website or by phone. We look forward to assisting you, and building a relationship as your trusted advisor.

Sincerely, The Extend Health team

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8:00 a.m. until 9:00 p.m. Eastern Time